



Donnington Grove Preventative Healthcare
Discount Club

Please be aware, this plan is not a replacement for Pet Insurance.

We recommend taking out Pet Insurance in addition to this plan.

Please ask reception for more details.

Some things to note:

1. After signing up you have 7 days to change your mind, but we know you won't want to due to the huge savings you will be making over the next 12 months.
2. Your first month's payment for each pet signed up will be collected at your branch, either at Reception or over the phone.
3. There is a £5.00 joining fee, per pet, which will be allocated on your first direct debit payment on the date you have selected and is a 'one off' payment. Following that, the normal monthly discount scheme fee per pet will be deducted.
4. Your bank statement will show the payment from 'Premier Vet Alliance'.
5. This is a 12 monthly payment plan. On month 13, the plan will auto-renew for another year unless you tell us you want to cancel.
6. If the direct debit is cancelled by you, or payments are not collected, products and services included in the scheme during the discount scheme year will be charged back to full cost and payments made by you to date deducted. Any outstanding costs will be invoiced to you directly, to be paid in full.
7. It is your responsibility to order and collect your flea and worming treatment when they're due. We will send out a courtesy reminder asking you to contact us and order the treatment- this can be done over the phone or on our website. Please note if you do not act upon your reminder no further reminders are generated, and no refunds will be given if treatments are not administered on time.
8. Unfortunately, we cannot issue items in bulk due to some items having a short shelf life. It is a great opportunity to check your pet's weight to ensure we are providing the correct dose.
9. Although we hope you do utilise the free vet health checks every 6 months which allow us to identify any issues early, we appreciate that some pets become overly stressed when visiting the vets. Please note that you are not obliged to bring your pet in for the checks, however there is no reduction in fees or alternative service provided if these free checks are not taken.
10. All health checks are by appointment only as per our usual standard consultations. Clients bringing their pets into health checks for specific issues maybe subject to a consultation fee.

KEEP PETS AT THEIR BEST
WITH PREMIER PET CARE PLAN

Best products Best prices Best care

THE AFFORDABLE WAY TO KEEP PETS AT THEIR BEST



We want your pet to keep eating, running, playing and living life at their best. Which is why we created Premier Pet Care Plan. It means you can pay monthly for preventative healthcare and spread the cost of keeping them happy and healthy:

The best protection and essential vaccinations



Let your pet enjoy life to the full by safeguarding them against diseases and serious infections.

The best prevention - annual flea and worming treatments



Parasites make your pet miserable and also spread disease. Keep your pet happy with regular treatments.

The best care and regular health checks



Get professional advice on diet, teeth, ears, eyes, skin and general well-being, which could help with prevention or early diagnosis of any problems.

The best prices - exclusive discounts and affordable monthly payments



Spreading the cost makes it easy for you to take proper care of your pet - plus you'll pay less on premium products only available from your vet.

Join Premier Pet Care Plan today!

Simply fill out the Premier Pet Care Plan agreement form and hand it in at reception, along with your first payment. It's never been easier to keep pets at their best.

ADDITIONAL DISCOUNTS

Available on selected items when you take out a plan.

